# PORTGUARDIAN.COM® S.R.L.

Your partner for Information Technology Innovation
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## Position: IT Technical Engineer
## Requirement:

Location:            Milan & Brianza

Salary:              To be defined

Industry sector: IT

Position type:    To be defined

### Job description

The main purpose of the role is to provide technical / maintenance support, installation, configuration products Hardware & Software .
The ideal applicant should also understand and use appropriate products Microsoft Software  Windows XX  – Office XX – Network  protocol .
You will work closely with and support the rest of the engineering group to help ensure feedback from his activities, and update maintenance requirements. Speed of response is vital to this role you will be able to safely deduce the cause of a fault and return equipment to operation, minimising the impact to the service.

### Candidate profile

 Experience is required, communication skills, Technically capable, Safety conscious, Ability to problem solve, Team worker, Dynamic, Good communication skills

### Candidate skills

• Previous experience in the IT environment
•Experience of Computer Maintenance
• Manage efficient handling of support jobs.
• Remote support for clients regardless of location.
• Software installation, desktop imaging, software inventory and monitoring.
• Develop, deploy, and maintain desktop environment
• Extensive knowledge of all Microsoft Office applications.
• Extensive knowledge of Windows Server environments.
• Capable of replacing & reconfiguring components such as hard drives, memory, etc.
• Full understanding of Network protocols.
• Knowledge of network protocol/products
• Problem solving and decision-making abilities are essential.
• Safety and environmental conduct